

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 10/711,992 Confirmation No.: 5991
Applicant: Dante Monteverde Examiner: Alan S. Miller
Filed: October 18, 2004 Art Unit: 3624
Title: PEER-TO-PEER COMPLAINT SYSTEM
AND METHOD

CERTIFICATE OF TRANSMISSION

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being electronically transmitted via EFS-WEB addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on:

By: /Seema M. Shah/

August 5, 2009
Date

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Dear Sir:

This paper is filed in response to the Office Action dated May 12, 2009. Authorization is hereby given to charge Deposit Account No. 50-2896 in connection with any fees that are necessary to permit entry of this response. Please amend the claims as indicated herein and consider the following remarks.